LIVE WEBINAR

ASSET-POWERED ACHIEVEMENTS

Implementing site-level initiatives that drive NOI, reduce energy, & accomplish ESG goals







OUR SPEAKERS



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HEY THERE! MEET LIVCOR

We're a Blackstone portfolio company and premier multifamily asset management group that believes in exceeding expectations and real, serious fun—committed to creating great places to live, work, and grow.

Established: 2013

Number of employees: 320+

Headquarters: Chicago, IL (Willis Tower)

Portfolio: 400+ Class A and B Properties comprising more than 150,000 units across the US

LIVCOR GOALS

- Current goals
 - Reduce common area GHG emissions by 15%
 - Within 3 yrs. of 2021+ acquisitions
- Future goals







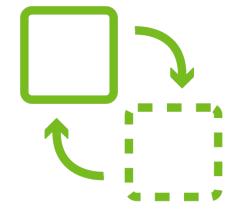












MEASURE

REDUCE

REPLACE

MEASURE

- Collect consumption (Conservice & other vendor)
- Create baseline (RE Tech)
- Internal QC
- Internal progress tracker to 15% GHG
 reduction





REDUCE



- Path to 15% reduction begins during due diligence
 - ESG quick wins
 - LEDs*
 - HVAC replacement*
 - VFD pool pumps
 - Decarb vendors provide additional recommendations to achieve 15%
- Track GHG saving estimates internally to QC and be proactive
- Improve ROI via incentives

* portfolio-wide vendor







REPLACE

LIVCOR

- On-site renewable energy
 - Rooftops when roof is due for replacement
 - Carports





CHALLENGES OPPORTUNITIES

- Automate, automate, automate!
- Utilize portfolio-wide vendors
- Procurement









SUCCESS STORIES

- ENERGY STAR certification
- GRESB scores







COMMON PROBLEM: MOST ASSET-LEVEL ESG WORK IS LEAVING MONEY ON THE TABLE Sub-optimal results

What everyone knows:

• Asset-level sustainability investments are good for the planet, increase NOI, and improve property values.

What everyone doesn't know:

- An ad hoc approach to asset-level projects results in slow progress and many missed opportunities.
- It's a slog to get effective, measurable asset-level ESG programs started and generate the early and ongoing impact required to satisfy stakeholder expectations.
- You need to secure quick wins to demonstrate that your ESG program is real and underway.

3 KEYS TO SUCCESS FROM PEER BEST PRACTICES (DON'T REINVENT THE WHEEL)

Manage Centrally

- Corporate sets direction, construction and property mgmt. partner to execute
- Establish a strategy, playbook, standards, and processes that apply across the portfolio
- Reduce the number of solution providers
- Use a program manager that acts and feels like part of your team

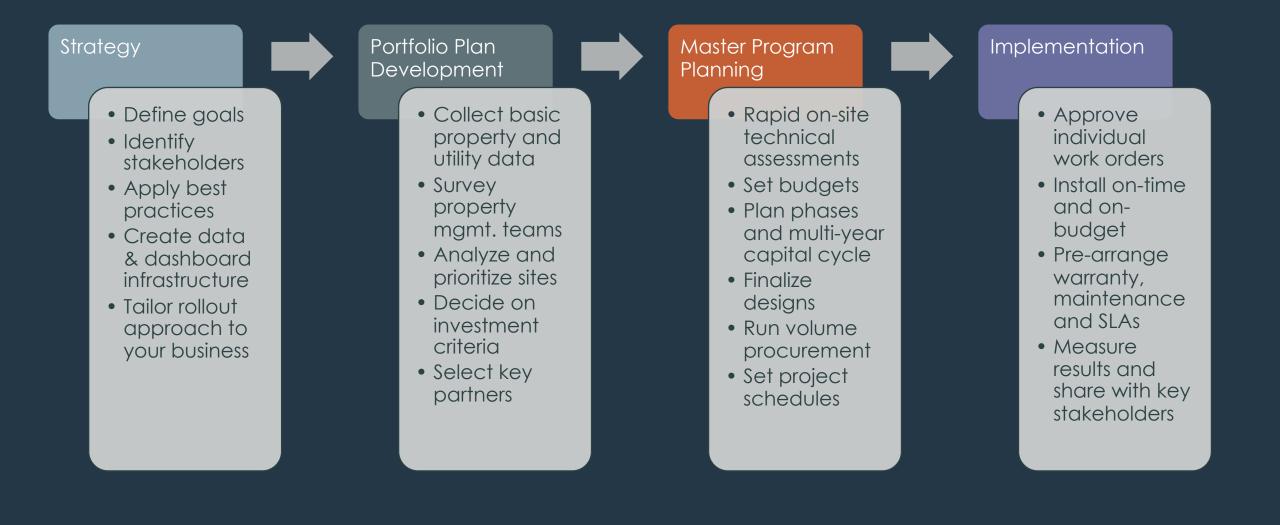
Do it Fast <u>AND</u> Right

- Assess and prioritize rapidly and with purpose – avoid analysis paralysis
- Ensure providers take a hands-on approach to project execution
- Stay highly organized and leverage volume buying power or the program won't scale
- Compare options apples to apples and look at total cost of ownership

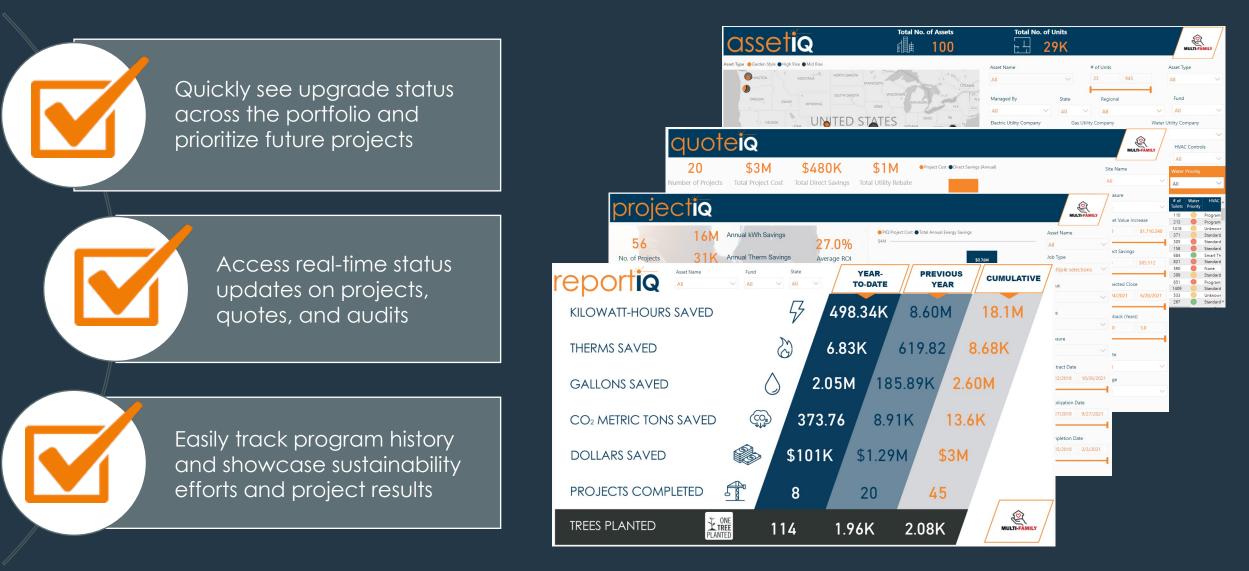
Make it Measurable

- Set up data infrastructure that measures, records, and centralizes key data points
- Track data about the process, not just the results
- Record context info collected from tenants and property teams
- Data tells stories share it with key internal and external stakeholders

ASSET-LEVEL PROGRAM DEVELOPMENT IS STRATEGIC AND CROSS-FUNCTIONAL

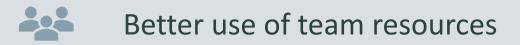


SUCCESSFUL ASSET-LEVEL PROGRAMS ARE ORGANIZED AND MEASURABLE



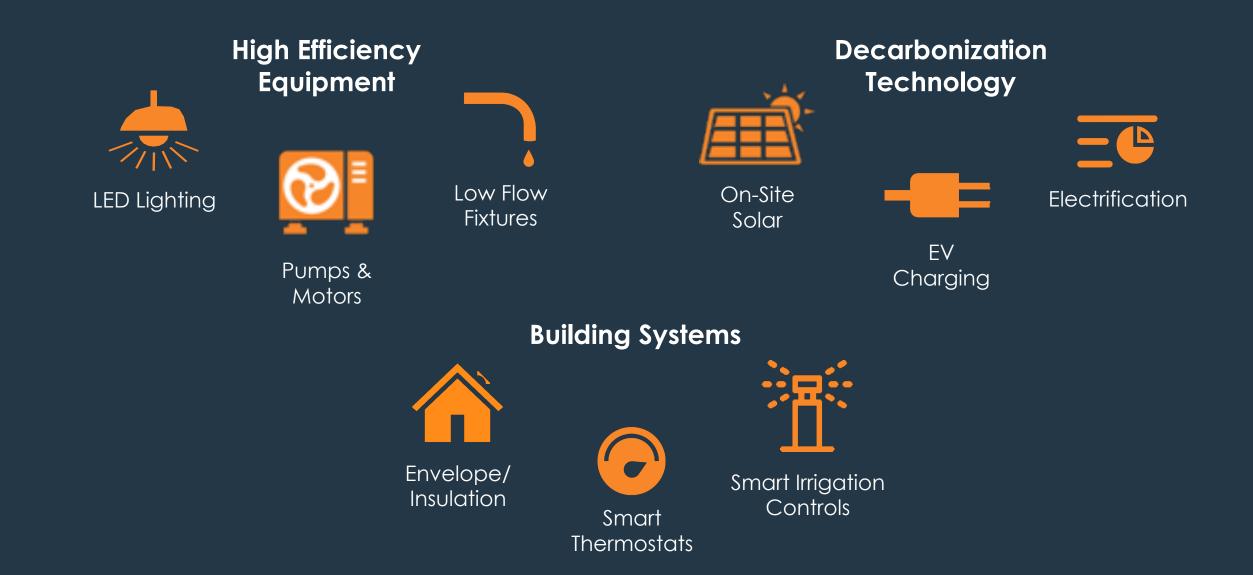
BENEFITS OF A STRATEGIC, CENTRALIZED, AND MEASURABLE ASSET-LEVEL PROGRAM

Ø	Rapid impact	 Get wins on the board quickly Move through large building portfolios in timeframes that match your ESG targets / investor expectations
~~~	More valuable properties	<ul> <li>Consistent selection of solutions that endure, increase tenant satisfaction, and make properties more competitive</li> <li>Projects align with corporate objectives</li> </ul>
	Grow & protect the business	<ul> <li>Measurable ESG progress helps maintain access to capital</li> <li>Stay ahead of tenant demands and generate new revenue</li> <li>Develop expertise faster than competitors</li> </ul>



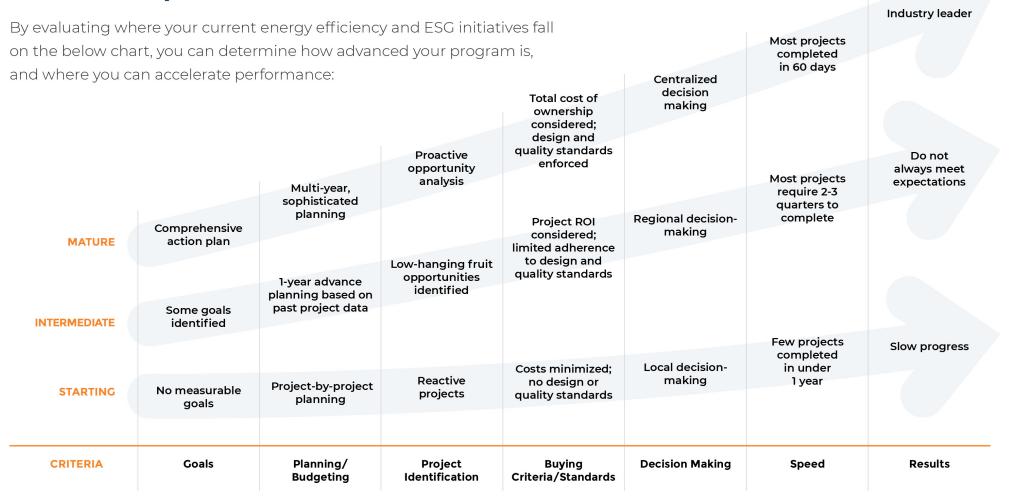
 Relieve your team of the slog of collecting data, assessing and prioritizing opportunities, piecing together business cases, and managing dozens of projects and vendors

### WHICH ASSET-LEVEL INVESTMENTS ARE TYPICALLY ACCRETIVE?



### MATURITY CURVE: INCREMENTAL STEPS TOWARD ROBUST ASSET-LEVEL ESG PROGRAMS

#### Perform a quick self-assessment



## LIVCOR ASSET-LEVEL PROGRAM EXAMPLE

- Scale of one asset-level program
  - 220+ asset-level upgrade projects completed or underway
  - 350+ on-site technical assessments completed or underway
  - 150,000+ light fixtures replaced
- Successful strategies
  - Methodical transition from ad hoc to centralized: build the process and teams for 1-2 major asset-level initiatives at a time
  - Limit number of service providers: to streamline data collection and extend the reach of LivCor team members to manage greater scale
  - Continuously improve and adapt: refine process and standards, change internal owners every cycle as program matures







- Comply with requirements
- Foster community engagement



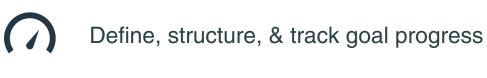
Improve risk assessment



Evaluate opportunities



Engage stakeholders





Support acquisition strategy



Boost financial performance



Increase transparency



Diversify outreach



Contribute to environmental impact



### THE BILL-TO-BOARDROOM JOURNEY



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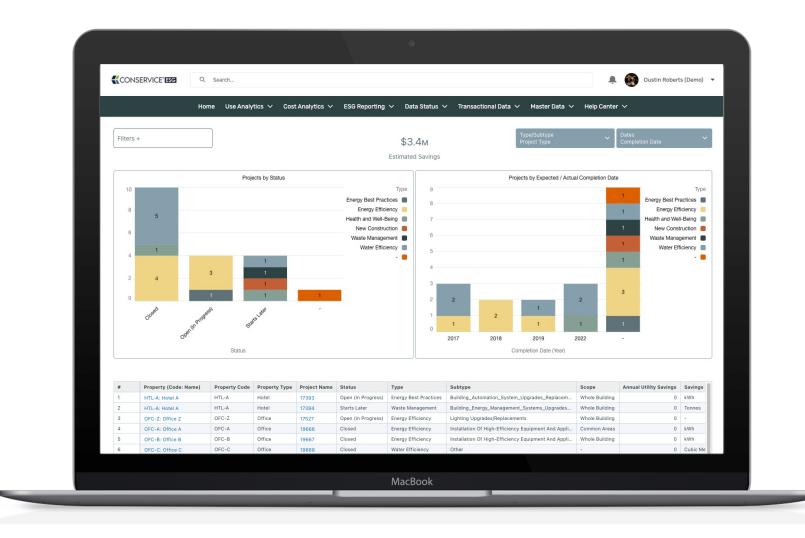
## HOW TO USE THE DATA



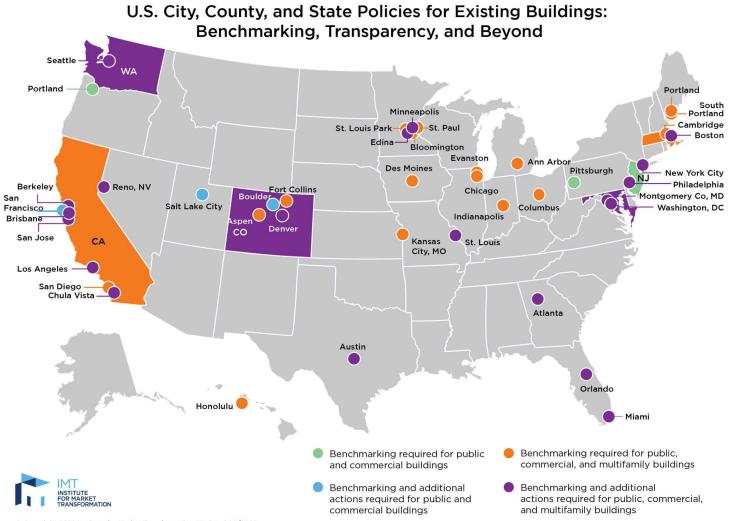
### **SCALABLE PORTFOLIO-WIDE IMPLEMENTATION**



### **PROJECT IMPACT TRACKING**



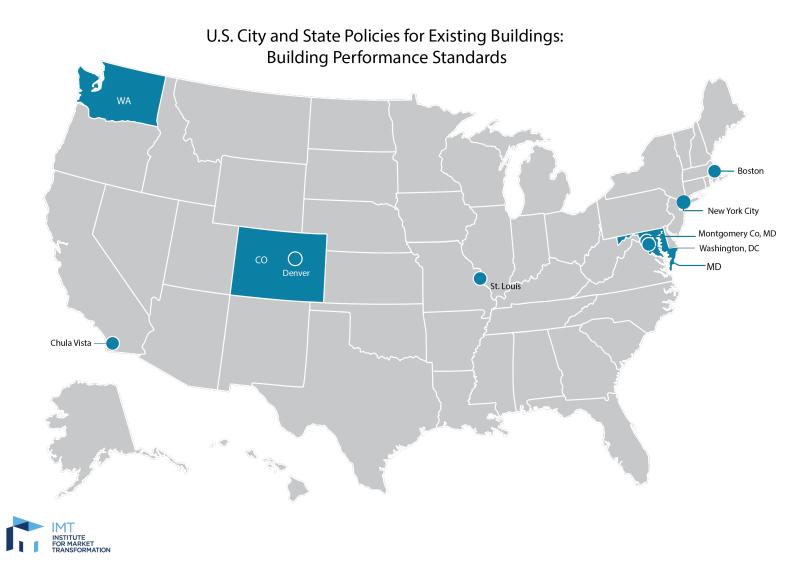
### **BENCHMARKING COMPLIANCE**





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### **BUILDING PERFORMANCE STANDARDS**

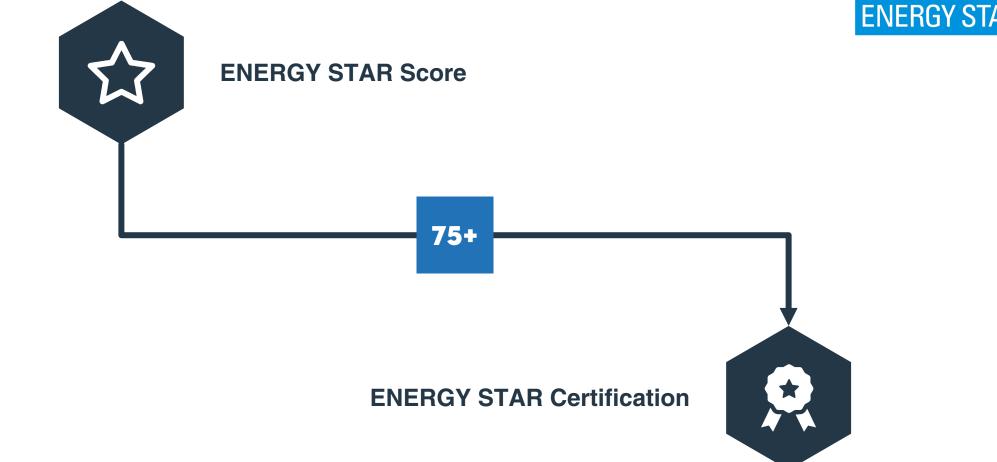




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GRESB





LEADERSHIP

POLICIES



REPORTING



RISK MANAGEMENT



**STAKEHOLDER** ENGAGEMENT

DATA MONITORING & REVIEW









TARGETS



RISK ASSESSMENT







ESG REQUIREMENTS









**QUESTIONS?** 

## **GET IN TOUCH!**



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